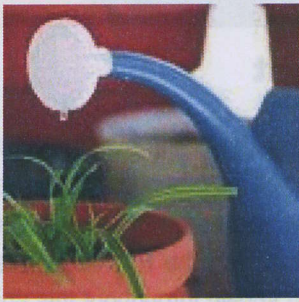


MacArthur Heights/Reedman Heights Waterworks

Page 2



Collect the water you use for rinsing fruits and vegetables, then reuse it to water houseplants.

Project Updates

Work is continuing on the upgrade to the MacArthur Reedman Water System with completion set for April 30, 2011. The water treatment plant, dedicated mainline and new lake intake are all complete and in operation. The following upgrades will be completed in the near future:

Landscaping and fencing at the Water Treatment Plant

New pumps and electrical at the lake pumphouse

System wide SCADA system

A grand opening is being planned this spring, but as of yet a date has not been set.

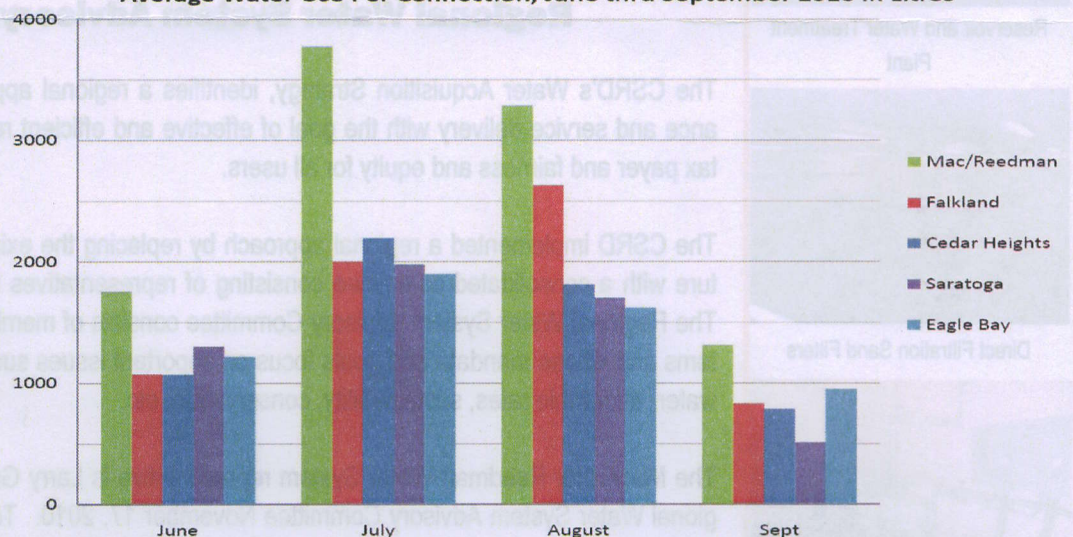
Water Conservation

Being "Water Wise" not only helps the environment but it could also save you money. Costs to operate the new MacArthur Reedman Water System are higher than previous due to this "state of the art" equipment. Operational costs are also relative to water consumption. Your efforts toward water conservation will result in lower operating costs for everyone

The following graph shows a comparison of water consumption between five CSRD water systems. During the summer months of 2010, MacArthur Reedman Water System has the highest water use per connection.

Visit the Provincial website at www.livingwatersmart.ca/get_involved/easyactions.html for tips on how you and your family can lower your water consumption:

Average Water Use Per Connection, June thru September 2010 in Litres



THE FOLLOWING SPRINKLING RESTRICTIONS WILL BE IN PLACE FOR 2011:

June 15th -September 15th

6 AM to 10 AM

& 6 PM to 10 PM

EVEN numbered houses may water on Even Numbered Days.

ODD numbered houses may water on Odd Numbered Days.

Automatic watering systems should be programmed to operate between midnight and 6 AM on the appropriate day.

Using a broom to clean the sidewalk instead of a hose saves 570 litres of water.



New Development

The large parcel of land where the water treatment plant is located is being developed. New work will include connection to the MacArthur Reedman water system through a main extension at the end of Roncastle Road. A works and services agreement with the developer will outline the water system reserve contributions expected from this new development. Some additional land was needed to build the water treatment plant and this will be considered part of the required reserve contribution.

Spring 2011

NEWSLETTER

"...one of the most advanced and environmentally friendly water treatment plants in the province..."



Reservoir and Water Treatment Plant



Direct Filtration Sand Filters



New Ultra Violet Disinfection Units

For more information, contact the CSRD at
781 Marine Park Drive NE
PO Box 978 Salmon Arm BC V1E 4P1
Phone (250) 832-8194
or
1-888-248-2773 toll-free.
Fax (250) 832-1083
Website www.csr.bc.ca

To contact the CSRD to report **AFTER HOURS EMERGENCIES** relating to the water service, please call
1-877-996-3344

A Water System to Boast About

The MacArthur Reedman Water System has undergone a significant transformation over the past year. Extensive blasting and site work was required at the lower reservoir as ground work for the new Water Treatment Plant. The MacArthur Reedman community can now boast that their water treatment plant is one of the most advanced and environmentally friendly in the Province. We would like to thank the community for their patience and understanding shown throughout this up-grading process.

Regional Water System Advisory Committee

The CSRD's Water Acquisition Strategy, identifies a regional approach to water system governance and service delivery with the goal of effective and efficient representation, best value for the tax payer and fairness and equity for all users.

The CSRD implemented a regional approach by replacing the existing individual committee structure with a consolidated committee consisting of representatives from each CSRD water system. The Regional Water System Advisory Committee consists of members from each of the water systems and whose mandate and goals focus on important issues such as the supply of safe drinking water, affordable rates, sustainability, conservation, etc.

The MacArthur Reedman Water System representative is Larry Graves who attended the first Regional Water System Advisory Committee November 17, 2010. To review Minutes of this meeting and future meetings, please visit the CSRD website at www.csr.bc.ca Water Systems located under the "Caring for our Environment" tab.

2011 Rates

The 2011 annual water rate will remain consistent with the 2010 rate at \$500/residence. Parcel tax for 2011 will also remain unchanged at \$160.16.

SAVE 10%

**on your annual water rate if you pay before
April 30 2011.**

The connection fee for new residential connection is set at \$2,000 plus purchase and installation of a water meter. When callout work is necessary, charges will consist of an hourly service rate (minimum 2 hour charge) plus cost of materials.

Full details of rates and regulations can be found on the CSRD's website at www.csr.bc.ca. The MacArthur Reedman Waterworks can be found under *Caring for Our Environment*.